

Notice of Civil Rights Nondiscrimination Statement and Accessibility Requirements

Pullman Regional Hospital Clinic Network, LLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, sex, sexual orientation, gender identity or expression, religion, or disability. Pullman Regional Hospital Clinic Network does not exclude people or treat them differently because of race, color, national origin, age, sex, sexual orientation, gender identity or expression, religion, or disability.

Upon request, Pullman Regional Hospital Clinic Network provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
 - *Pullman Regional Hospital Clinic Network utilizes the in-person services of Nexus Inland Northwest. Phone: (509) 328-3728.*
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Pullman Regional Hospital Clinic Network provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
 - *Pullman Regional Hospital Clinic Network utilizes the phone translation services of Telelanguage, Inc. Phone: (888) 983-5352.*
- Information written in other languages

If you need these services, please speak with a member of the front office staff.

If you believe that Pullman Regional Hospital Clinic Network has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, sex, sexual orientation, gender identity or expression, religion, or disability, you can file a grievance with:

Pullman Regional Hospital Clinic Network
Attn: HIPAA, Compliance, and Security Coordinator
588 SE Bishop Blvd, Suite B
Pullman, WA 99163
Phone: 509-336-6002

You can file a grievance in person, by phone, mail, or email. If you need help filing a grievance, the clinic staff is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building Washington,
D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.